



26<sup>TH</sup> March 2020

## **COVID-19 CORONAVIRUS**

### **BUSINESS UPDATE**

During the last few days, across Roofspace and Saint-Gobain, we have been trying to balance our first priority, to protect our employees and their health, wellbeing and safety, as well as supporting customers, many of whom are relying upon us to help them complete much needed homes, and of course the critical need to support the nationwide response to the Covid-19 crisis.

Roofspace is both a manufacturer and installer, and so our responsibility extends not only our office and manufacturing teams, but also to ensuring the safety of our site teams and those of our sub-contractors when installing our systems. Following our review of Roofspace's operations, and having listened to our customers, colleagues and their families we have decided that extending the closure of our installation service to also include our offices and manufacturing facilities is the most appropriate way to support the measures being undertaken to stop the spread of the Covid-19 virus. We will review the situation shortly before Easter.

As previously communicated, in line with our remote working plan, those members of staff who are able to work from home continue to do so. As a result, and thanks to the commitment of our employees, sales, estimating, design, technical support and back office activities continue uninterrupted and can be reached on the usual channels.

Throughout this deeply uncertain time, our colleagues have once again risen to the challenge and I would like to say we are truly grateful for their dedication. We would also like to thank all of our customers and suppliers for their patience and understanding during this difficult time, and wish you and your families well.

**Paul Terry**  
**Managing Director Roofspace Solutions**

**Ross Baxter**  
**Managing Director Off-Site Solutions**

